

**NCASF AA Fall 2017 Conference**  
**TENTATIVE AGENDA** *(times are subject to change)*

<b>Sunday November 5, 2017</b>	
12:00 – 5:00 pm	New Aid Officers Workshop
12:00 – 5:00 pm	R2T4 NASFAA Credential Session
1:00 pm	Conference Committee Meeting
3:00 pm	Executive Board Meeting
12:00 – 5:00 pm	Professional Affiliates and Charity can set up
<b>Monday, November 6, 2017</b>	
8:00 – 11:30 am	New Aid Officers Workshop continues
8:00 – 11:30 am	R2T4 NASFAA Credential Session continues
8:00 – 11:45 am	Registration
8:00 – 10:00 am	Professional Affiliates and Charity set up continues
10:00 am – 11:45 am	Professional Affiliate and Charity open
12:00 pm	Opening Luncheon Welcome by Jason Johnson, President Keynote Speaker: Laura Hamilton Washington Update: Megan Coval, NASFAA
4:00 pm (approximately)	Sector Caucuses
	Dinner and Evening on your own
<b>Tuesday, November 7, 2017</b>	
7:00 – 8:00 am	Continental Breakfast
8:00 am – 12:15 pm	Concurrent Sessions
12:15 – 2:00 pm	Luncheon SASF AA Update: Sharon Oliver
2:00 – 5:00 pm	Concurrent Sessions
	Dinner and Evening on your own
<b>Wednesday, November 8, 2017</b>	
8:00 – 9:00 am	Breakfast
9:00 – 11:30 am	State Update: Elizabeth McDuffie, NCSEAA Federal Update: David Bartnicki Closing Session

**Concurrent Session Topics**

Working with local counselors and TRIO groups	Safe Zones
School Counselor Advisory Council	State Grants and Residency Determination
Audits and Quality Assurance	Meeting Facilitation
Training New Staff	Time Management
State Grants from a School Perspective	Planning for Succession
Verification	COD Update (Federal presenter: Wood Mason)
Reconciliation for Direct Loans (Wood Mason)	SULA (Wood Mason)
Lifecycle of a Direct Loan (Wood Mason)	Diversity Issues and Cross Cultural Communication
Difficult Conversations – Managing Conflict While Providing Customer Service	Military Issues and Financial Aid
NASFAA Quiz Show	Citizenship Issues
Connecting SAP to Retention – Best Practices	New Financial Aid Directors – Some Tips
Update on Colleague Financial Aid Management System	

Updated 9/7/2017